



DEPOSIT POLICY

Reservations will be automatically cancelled if the deposit is not paid by the deposit due date.

No shows', guests reducing their length of stay after arrival and cancellations 7 day or less before arrival or on the day of arrival will be charged for the full reservation period.

Should any refund of deposits or amounts due back be calculated, these will be made after:-

- ❖ A Clearance period determined by the bank.
- ❖ Banking details received and verified as the same account from which amounts were paid.
- ❖ Banking fees and administration fees deducted.

Per the Cancellation Policy

- Cancellation two weeks prior to book in date: No additional charge
- Cancellation one week prior to book in date: 50% of full accommodation rate charge
- Cancellation within one week of booking date: Full accommodation rate applicable.
- Any refunds will be reduced by bank charges and admin fees.
- Refunds will only be made if rooms have been rebooked
- No refunds will be made for peak season bookings